



General Information for Members

1. **Annual General Meeting** :

Date and Time April 16, 2010 at 3.30 p.m.

Venue Rangaswar Hall, 4th floor,
Yashwantrao Chavan Pratishthan,
Gen. Jagannath Bhosale Marg,
Next to Sachivalaya Gymkhana,
Mumbai - 400 021.

2. **Calendar for Financial Reporting for the** :

First Quarter ending March 31, 2010 Friday, April 16, 2010

Second Quarter ending June 30, 2010 Thursday, July 22, 2010

Third Quarter ending September 30, 2010 Monday, October 18, 2010

Year Ending December 31, 2010 End of February, 2011

Newspaper where the results are published Business Standard and Sakal

Site where the financial results, shareholding pattern, annual report etc. are uploaded www.crisil.com and www.sebi.gov.in

3. **Proposed Final Dividend** : Rs. 25 per share having nominal value of Rs. 10 each.

4. **Dates of Book Closure** : Wednesday, March 17, 2010 to Thursday, March 18, 2010 (both days inclusive)

5. **Dividend Payment Date** : Before May 15, 2010 (if dividend payment is approved at the Annual General Meeting).

6. **Listing Details** : The shares of the Company are listed on:

 - **National Stock Exchange of India Limited (NSE)**
Exchange Plaza, 5th Floor,
Plot No. C/1, G Block,
Bandra-Kurla Complex,
Bandra (E), Mumbai - 400 051.
 - **Bombay Stock Exchange Limited (BSE)**
Jeejeebhoy Towers, Dalal Street,
Fort, Mumbai - 400 001.

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The Company has paid listing fees at both the exchanges and has complied with the listing requirements.

7. **Stock Code** : National Stock Exchange of India Limited (NSE) - CRISIL
Bombay Stock Exchange Limited (BSE) - 500092.
ISIN Number: INE007A01017
8. **Registrars and Share Transfer Agents** : Karvy Computershare Private Limited
Karvy House, 21, Avenue - 4,
Plot No.17 to 24, Near Image Hospital,
Vittalrao Nagar, Madhapur,
Hyderabad -500 081.
Phone No. 040-23420818-828
Fax. No. 040-23420814
9. **Compliance Officer** : Mr. Shrikant Dev,
Company Secretary
CRISIL House,
Central Avenue, Hiranandani Business Park,
Powai, Mumbai - 400 076.
Phone: 022-33423000
Fax: 022-33423810
10. **Depository System** : Currently, 99.55% of the Company's Share Capital is held in dematerialised form. For any assistance in converting physical shares in electronic form, investors may approach Karvy Computershare Private Limited or Mr. Shrikant Dev, Compliance Officer, at the addresses given above.
11. **Electronic Clearing Service (ECS)** : The Company has extended the ECS facility to shareholders to enable them to receive dividend through electronic mode in their bank account. The Company encourages members to avail of this facility as ECS provides adequate protection against fraudulent interception and encashment of dividend



warrants, apart from eliminating loss/damage of dividend warrants in transit and correspondence with the Company on revalidation/issuance of duplicate dividend warrants.

12. **Bank Details for Electronic Shareholding** : Members are requested to notify their Depository Participant (DP) about the changes in the bank details. Members are requested to furnish complete details of their bank accounts including the MICR codes of their banks to their DPs.
13. **Furnish Copies of Permanent Account Number (PAN)** : The members are requested to furnish their PAN which will help us to strengthen compliance with KYC norms and provisions of Prevention of Money Laundering Act, 2002. For transfer of shares in physical form, SEBI has made it mandatory to the transferee to submit a copy of PAN card to the Company .
14. **Investor Complaints to be addressed to** : Registrars and Share Transfer Agents or to Mr. Shrikant Dev, Compliance Officer, at the above mentioned addresses.
15. **Email ID of Grievance Redressal Division** : investors@crisil.com

Depository Services / Dematerialisation

We note that a few of our shareholders still hold shares in physical form. Since our equity shares are under compulsory demat trading, those with physical shares are unable to trade. Hence we recommend conversion of physical shares to demat. Other advantages are:

- No damage or loss of certificate
- Cases of forgery or tearing or mutilation of share certificate(s) are eliminated.
- You can buy or sell shares in electronic form without any paperwork and without paying any stamp duty as is applicable to scrip based transaction.

You can demat your shares by opening a Depository account with both NSDL/CDSL for a small annual charge. Steps involved are:

- Shareholder fills out a Dematerialisation Request Form (DRF) and surrenders the defaced share certificate (s) along with the DRF to the DP.
- DP intimates the company through the system of NSDL/CDSL.
- DP submits the share certificate(s) and the DRF to the Company.
- The Company updates the Register of Members and then validates the request.
- Depository credits the DP's account and informs the shareholder.

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Shareholding Pattern as on December 31, 2009

Sr. No	Category	No. of shares held	% Holding
1	Group Holding of The McGraw-Hill Companies		
	a) Standard & Poor's International LLC	600,000	8.30
	b) S&P India LLC	3,120,948	43.20
2	Individuals	1,324,402	18.33
3	FIs	682,615	9.45
4	Mutual Funds/UTI	590,299	8.17
5	Insurance Companies	474,452	6.57
6	Financial Institutions/Banks	216,334	2.99
7	Bodies Corporate	174,171	2.41
8	Directors	24,000	0.33
9	NRIs	17,779	0.25
	Total	7,225,000	100.00

Members holding more than 1% of the paid-up share capital as on December 31, 2009

Sr. No	Name of the Shareholder	No. of shares held	% Holding
1	Group Holding of The McGraw-Hill Companies		
	a) Standard & Poor's International LLC	600,000	8.30
	b) S&P India LLC	3,120,948	43.20
2	Jhunjhunwala Rakesh & Rekha	550,000	7.61
3	General Insurance Corporation of India	303,039	4.19
4	Unit Trust of India	262,477	3.63
5	Acacia Partners, LP/Acacia Institutional Partners, LP	227,838	3.15
6	State Bank of India	200,390	2.77
7	Life Insurance Corporation of India	171,413	2.37
8	Franklin Templeton Investment Funds	116,950	1.62
9	Bright Star Investments Pvt Ltd	94,238	1.30
10	Variable Insurance Products Fund III - Mid Cap	88,255	1.22



Status report on number of shareholder requests/complaints received and resolved by the Company during the year ended December 31, 2009

Nature of Correspondence	Received	Resolved	Pending
Transfer/Transposition/Transmission	5	5	–
Dematerialisation/Remat/ECS/other Request	27	27	–
Registration of Power of Attorney	0	0	–
Issue of duplicate share certificate/correction/process queries	3	3	–
Non-receipt of dividend warrant	30	30	–
Issue of duplicate drafts in lieu of warrants/revalidation of warrants	38	38	–
Incorporation of change of address	5	5	–
Incorporation of bank mandate	1	1	–
TOTAL	109	109	–

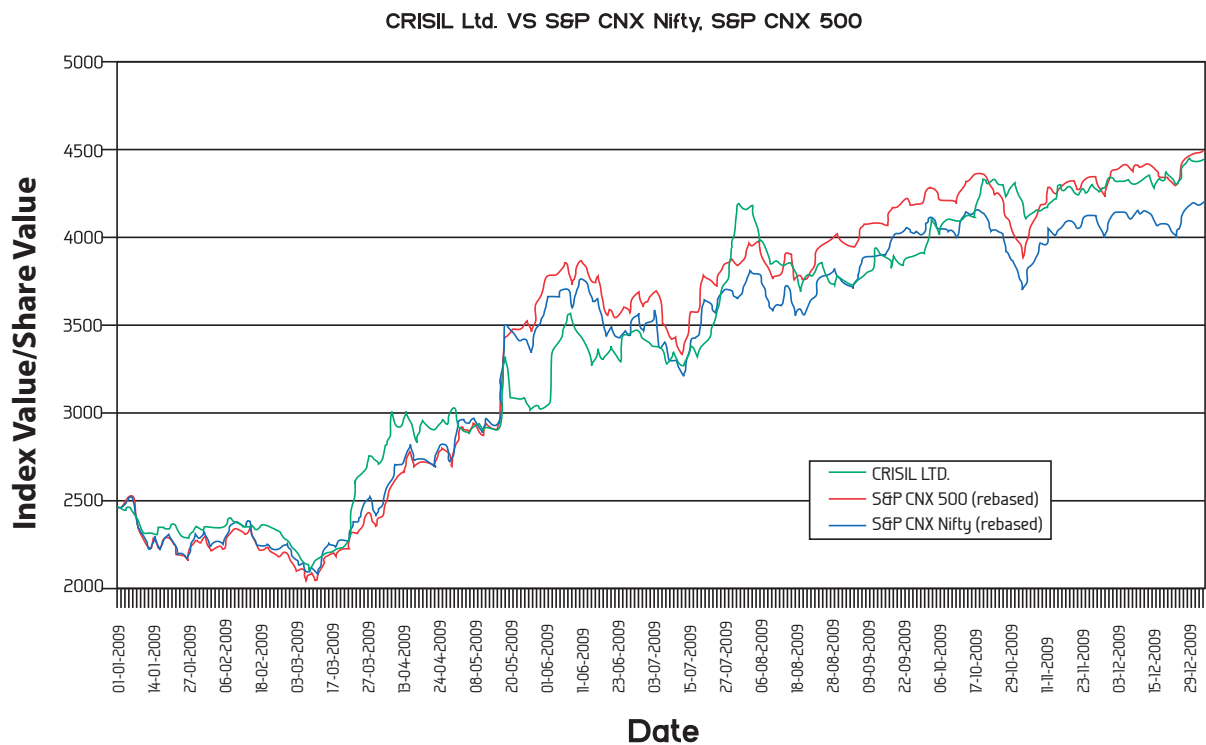
Price movements of the Company's shares on National Stock Exchange of India Ltd and Bombay Stock Exchange Limited for the period from January to December 2009

NSE

Month	High (Rs.)	Low (Rs.)
January	2580.00	2105.00
February	2450.00	2235.00
March	2775.00	2052.00
April	3170.00	2700.00
May	3400.00	2466.85
June	3650.00	3011.00
July	4399.00	3202.00
August	4600.00	3635.00
September	4290.00	3470.50
October	4389.00	3980.00
November	4374.95	4001.00
December	4515.00	4221.00

BSE

Month	High (Rs.)	Low (Rs.)
January	2529.50	2151.00
February	2485.00	2250.90
March	2777.00	2050.05
April	3165.00	2700.00
May	3300.00	2760.05
June	3675.00	3020.00
July	4375.00	3180.50
August	4175.00	3708.70
September	4298.90	3645.00
October	4430.00	3690.00
November	4355.00	4100.00
December	4598.90	4250.00



Shareholders Rights:

A shareholder in CRISIL enjoys certain rights, which are as follows:

- To receive share certificates, on allotment or transfer as the case may be, in due time.
- To receive copies of the Annual Report, Balance Sheet and Profit and Loss Account and the Auditor's Report.
- To participate and vote in General Meetings either personally or through proxies.
- To receive dividends in due time once approved in General Meetings.
- To receive corporate benefits like rights, bonus etc. once approved.
- To apply to the Company Law Board to call or direct the Annual General Meeting.
- To inspect the minute books of the General Meetings and to receive copies thereof.
- To proceed against the Company by way of civil or criminal proceedings.
- To apply for the winding-up of the Company.
- To receive the residual proceeds.
- Other rights are as specified in the Memorandum and Articles of Association available on the website, www.crisil.com.

Apart from the above rights, an individual shareholder also enjoys the following rights as a group:

- To appoint the Directors and Auditors of the Company.
- To requisition an Extraordinary General Meeting.
- To demand a poll on any resolution.
- To apply to the Company Law Board to investigate the affairs of the Company.
- To apply to the Company Law Board for relief in cases of oppression and/or mismanagement.

The above-mentioned rights may not necessarily be absolute.